

Ocee Park Babe Ruth League Fall 2008 Baseball/Softball Program Withdrawal Instructions

Contact: Ocee Park Player Agent (playeragent@OceePark.com)

Contact: Ocee Park Registrar (registrar@OceePark.com)

The deadline for withdrawal from the Fall 2008 program in order to receive a refund is **Friday, August 15th, at 5pm**. In order to withdraw from the program and be eligible for a refund, you must follow these procedures:

1. You must send an email to withdraw@oceepark.com with the keyword **Withdrawal** in the subject line. Withdrawals **must** be requested via email. Ocee Park Babe Ruth League does not have an office nor does it publish phone numbers for officers so withdrawals will not be accepted through any means other than email.
2. Your refund request must be received prior to August 15th at 5pm.
3. You must identify the player's name and age in the email.
4. You must receive a return email acknowledgement from the Registrar confirming the withdrawal. If you do not receive an acknowledgement, the player in question is still registered and you are not entitled to a refund.

All approved withdrawals that meet the above criteria will be refunded the amount of player registration minus a \$25 administrative fee (this covers Active.com and OPAA costs associated with the registration). For tee ball, refunds will be issued in the amount of **\$125** and for baseball and softball, refunds will be issued for **\$150**. All refunds will be **made by check** from OPAA and mailed to the registration address on file for the withdrawn player unless requested otherwise. Refunds can not be credited to the credit card used for registration since Active.com processes credit card payments and remits the payments to OPAA. OPAA is not able to issue credits and Active.com is not involved in the transaction any longer once you have completed the registration process.

Notes: Do not attempt to withdraw from the program by calling the Weather Hotline and leaving a message. The hotline is for information only and is not checked for messages. Also, do not mail withdrawal requests to the field address or to the OPAA post office box. **Withdrawals will only be processed via email.**